# The Assignment:

Name: Emily. D

Name of your host: Claire Turner Relationship to you: My Mom

**The Interview:**

1. **What is your job title?** Claire Turner is a Cognitive Engineer
2. **What is your job description?**

She works for IBM Cloud computing where she uses Watson technology to build chat bots. She is in a team of 5 people who all have different jobs and roles, and are working to create their chat bot.

1. **What are the duties and/or tasks you perform at your job?**

The task that she performs is to maintain the chat bot. My Mom is the person who changes and develops the bot and programs it to work. She also assists with knowledge which means she works to answer all the questions people ask the chat bot.

**What Qualifications Do You Have for This Job in The Following Areas?**

**a) training?** She has had many different courses that she has taken through IBM, that are either teacher-led or online courses.

**b) education?** My Mom has a degree in nursing (weirdly enough) and she has also done a diploma in computer science.

**c) experience?** She has worked with cognitive technology for ten years and she has specialized in chat bots for the last five years.

**d) skills and attributes (personal qualities)?** My Mom has good communication skills that she uses to talk to customers. She also has writing and analytic skills which help her in her job as well.

**4. What are some of the things you like about the job**?

She likes the flexibility of her hours and environment. She is able to work whatever hours she wants as long as she works 8 hours, and she likes being able to work from where she wants. Claire also likes her job challenges her and makes her think.

1. **What are some of the things you dislike about this job?**

She dislikes the fact how unsocial her job is and that she is not seeing people’s faces anymore and only talking to them over the phone. She can find the job very stressful at times and also very overwhelming, especially with her home life as well.

1. **How do you anticipate this job changing in the next 5 years or so?**

She thinks that the area she is working in will have many technological improvements and will be much more advanced. Claire is also working with a relatively new technology so I except there to be drastic advancements that she will need to keep educated on.

**Other question (s):**

Is it hard to balance your work and home life?

She finds it very hard to balance her home life and work life because it is difficult to know what hours she needs to work every day. It is also hard to know whether to prioritize your home life or work life.

Is there ever team building activities?

There are a few team building activities at the beginning of the project. They also have checkpoints to make sure that everyone is alright and doing what they need to do.

How do you keep up to date with all the new advancements?

She has regular education sessions and she has online courses. She is also given 40 hours a year to make use of these resources.

# Student Reflection:

# Student Reflections: Give three reasons why you would like this job (be specific):

a) I would enjoy working from where ever I want and having more flexible hours.

b) I would like the occasionally travel that she does for the job.

c) This job would also challenge me, which I would like.

1. **Give three reasons why you would not like this job (be specific):**

a) The frequent stress and overload of work.

b) Being by myself at home all day (if I chose to work from home) and having a busier, livelier office.

c) I would not enjoy having to stare at a computer screen all day long!

1. **Is this job for you? Why or why not?**

I do not think that this is the job for me because the main part of my mom’s job is on her computer and while I am ok on my computer for the most part, I do not think that I could spend that amount of time staring at a screen. I also do not enjoy writing and fixing code all that much. I also would not enjoy sitting in a office whether it is at home or in an office. Claire also works with people who are on the East Coast and the time difference can make things very painful for her, like getting up at 5 or 6 for a work call.

1. **Explain the value of the TYKTW experience in relation to your ideas about your post-secondary (after high school) plans (education? training? travel? work?).**

I always wondered what it was like to go to work every day and whether it was anything like school, and the main thing I noticed was just how much freedom which makes me think. Do I want to go straight into school again? Or am I going to take a gap year? Would I travel? I have no idea; all I know is that I loved the feel of freedom and that I was the main person in control of my life. Seeing everyone in the office reminded me of school, so at the end of the day I am pretty sure that work is just harder school, which is why the gap year comes back to mind.